

WFMA Vision, Mission, and Aims, and Objectives for 2023-2024

Background.

WFMA Support Centre. Objectives for the drop-in Centre for 2022-23 have been met. During 2022 the population of asylum seekers in Waltham Forest grew substantially, including 400 people (1/3 minors) housed in hotels, and others referred from boroughs around England. WFMA can only offer immigration advice and casework to migrants and persons already granted refugee status, but not to individuals who want to apply for asylum, or who have already applied for asylum and are awaiting a decision. (However legal aid is available to asylum seekers to obtain legal representation, so we use our limited resource for those without this type of assistance). WFMA does offer other types of support to asylum seekers, as well as to migrants and refugees, such as referral to food banks and other sources of practical help, and this work has greatly increased since mid- 2022. Consequently there is a need to expand the volunteer base for the weekly drop-in Centre. WFMA also aims to register with the OISC and train up committed volunteers with Refugee Action, so as to be able to offer advice to Level 1.

The Centre has benefitted enormously from the appointment of a part-time manager, with funding from Trust for London. With the Trust's assistance, she has drawn up a Monitoring and Evaluation plan for our advice work.

Campaigning remains an important focus. In 22/23 WFMA developed leaflets and continues to signpost and to support local and national campaigns.

Other ambitions set out in our objectives for 2022-23 have had to be deferred due to capacity issues. Funding for a part-time volunteer coordinator/administrator post, as well as for unrestricted funds, are a priority for grant applications. With such a post, volunteer roles could be expanded in particular to organize campaigns, events, PR and social media activities.

WFMA Vision, Mission, and Aims (reviewed and updated 11.12.22)

Vision:

Our vision is a fairer and more equal society for migrants and refugees.

Mission:

Our mission is: to provide support and advice for local migrants and refugees; and to advocate and campaign for the rights of migrants and refugees.

Aims: Our aims are to

- 1.Run an effective and compassionate drop-in support centre
- 2.Campaign for migrant & refugee rights and stand in solidarity with them
- 3.Fundraise to achieve WFMA's aims
- 4.Ensure best practice in governance
- 5.Ensure effective communications and **enhance** external relations

WFMA's Objectives for 2023-24

		Lead	Y/N
Aim 1	Run an effective and compassionate drop-in centre¹		
1.1	More migrants use our services.	ME	
1.2	More local hubs, clubs and services are aware of the Support Centre and refer migrants to us.	ME	
1.3	More volunteers can offer a wider range of advice and support.	ME	
1.4	Migrants are more likely to access relevant and good quality services themselves.	ME	
1.5	Improved wellbeing of migrants.	ME	
1.6	<i>Register with OISC and train volunteers to Level 1</i>	CB/LR	
1.7	<i>Manage expectations of what we can deliver</i>	ME/Tr	
Aim 2	Campaign for migrant & refugee rights and stand in solidarity with them		
2.1	<i>Through social media and Newsletter, signpost and support key issues, and local and national campaigns</i>	HT/SP/TBC	
Aim 3	Fundraise to achieve WFMA's Aims		
3.1	Apply for grants in line with priorities	JK	
3.2	Organise/participate in events as appropriate	TBC	
Aim 4	Ensure best practice in governance		
4.1	Ensure WFMA adheres to all legal and Charity Commission requirements including constitution, accounts & reports and bi-monthly Board meetings	CB	
4.2	Set up Google docs and ensure essential documents are filed <i>and conduct Trustee training</i>	CB/HT	
4.3	<i>Ensure all policies are up to date, identify any missing ones</i>	CB	
4.4	<i>Develop the role of volunteers at the Centre</i>	ME/CL	
4.5	<i>Develop range of volunteer opportunities & support them</i>	TBC	
Aim 5	Ensure effective communications and enhanced external relations		
5.1	Send out a regular newsletter	TBC	
5.2	<i>Transition to a more user-friendly website</i>	CL	
5.3	Keep website up to date	ME/CL	
5.4	Expand partnerships that are appropriate to our mission, aims & reputation	ME/Tr	

¹ Objectives 1.1-1.5 are from WFMA /Trust for London Monitoring and Evaluation Plan which has targets etc. *Copies are available on request*